

ADVOCACY AND RESOURCE CENTER
NON-DISCRIMINATION NOTICE REQUIREMENT
(re: policy 404.5)

The Clinton County Chapter NYSARC, Inc, dba Advocacy and Resource Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The Advocacy and Resource Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

The Advocacy and Resource Center:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, etc)
- Information written in other languages

If you need these services, contact Michelle Tallman, Director of Quality Management, by:
Calling 518-563-0930 ext. 8184;
Writing 231 New York Road, Plattsburgh, NY 12903;
Faxing 518-562-0085; or
Emailing: mtallman@cviarc.org

If you believe that the Advocacy and Resource Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex you can file a grievance with Michelle Tallman, Director of Quality Management. You can file a grievance in person or by mail, fax or email. If you need help filing a grievance Michelle Tallman can help you. You can also file a civil rights complaint with the US Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: US Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH building, Washington, DC 20201, 1-800-368-1019, 1-800-537-7697 (TDD).

Complaint forms are available at: <http://www.hhs.gov/ocr/office/file/index.html>.

1. [Spanish] ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-518-563-0930
2. [Chinese] 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-518-563-0930
3. [Russian] ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-518-563-0930
4. [French Creole] ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-518-563-0930
5. [Korean] 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-518-563-0930 번으로 전화해 주십시오.
6. [Italian] ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-518-563-0930.
7. [Yiddish]
אויפמערקזאם: אויב איר רעדט אידיש, זענען פארהאן פאר אייך שפראך הילף סערוויסעס פריי פון אפצאל. רופט
1-518-563-0930
8. [Bengali] লক্ষ্য করুন: যদি আপনি বাংলা, কথা বলতে পারেন, তাহলে নিঃখরচায় ভাষা সহায়তা পরিষেবা উপলব্ধ আছে। ফোন করুন ১১-৫১৮-৫৬৩-০৯৩০
9. [Polish] UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-518-563-0930
10. [Arabic] ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 0930-563-518-1 (رقم هاتف الصم والبك)
11. [French] ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-518-563-0930
12. [Urdu] خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال کریں 1-518-563-0930
13. [Tagalog] PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-518-563-0930 .
14. [Greek] ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 1-518-563-0930.
15. [Albanian] KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në 1-518-563-0930.